



## Prairie Dog Acres, LLC Guidelines

Thank you for choosing Prairie Dog Acres for your doggie educational needs and activities. For everyone's safety and convenience, it is asked of you to cooperate in observing the following guidelines:

1. Please bring your dog into the training facility on a leash and be sure he/she is under your control.
2. Do not feed your dog for at least 2 hours prior to coming to class. Upon arrival, please relieve your dog before entering the facility. You must clean up after your dog. There is a pooper-scooper and a waste bucket for you to use outside the front door of the building. Please do not let your dog relieve him/herself on the young trees.
3. Please do not allow your dog to make physical contact with other dogs in class until instructor allows you to do so. Your dog might be friendly but another may not.
4. It is preferred that one person train and handle the dog in class. Other family members who will be involved with the dog are encouraged to attend each class to observe how each lesson is taught so they may participate in practice sessions at home.
5. Family and friends are welcome and encouraged to observe class. Young children must be adequately supervised at all times. Children **may not** roam, play or otherwise entertain themselves around the facility **at any time!** Canine visitors are not permitted.
6. Smoking is not allowed anywhere in the building. Please do not drop cigarette butts on the ground; they are a health hazard to dogs.
7. Dogs must be in good health to attend class. If your dog is not feeling well, please attend class without him/her. Females in season are expected to attend class but please bring them wearing "doggie britches".
8. There are no refunds for missed classes. If you cannot attend a class, please arrive at least 15 minutes before your next class to learn what you missed. This will give minimal time to practice but will give you an idea of what we will be reviewing. You may also schedule a private make up class for which there will be an additional charge.
9. If at any time you are having trouble or do not understand a lesson, please let us know. It is important to us that you completely understand and are happy with what you are accomplishing in class.

If after your first session of a group class you are completely dissatisfied and do not wish to return, please notify your instructor before you leave. The remainder of your class payment will be refunded and enrollment cancelled. If after the first session of the course you do not communicate any dissatisfaction with your instructor, you will be obligated for the entire course and expect no refund.